# CODEPOINT SOFTWARES

Empowering Ideas
Driving Innovation:
Where Projects
Flourish, Products
Thrive, and Data
Unveils Insights.







Better Documented
Streamlined Business processes
Improved accuracy & efficiency

Maintaining **highest** standards **Transparency** of processes

No information leakage - **zero** risks

18 Years
CODEPOINT
SOFTWARES



### **CERTIFICATE**





This is to certify that

#### CODEPOINT SOFTWARES PVT. LTD.

St. Mary's Tower SA Road Elamkulam Cochin-682020 Kerala INDIA

has implemented and maintains a Quality Management System.

Scope:

Design, Development and Maintenance of Software Projects, Products and Resource Outsourcing

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO 9001: 2015

 Certificate registration no.
 50257176 QM15

 Date of original certification
 2022-07-11

 Date of revision
 2023-07-08

 Date of certification
 2022-07-11

Valid until 2025-07-10











DQS Inc.

Brad McGuire Managing Director

Accredited Body: DQS Inc., 1500 McConnor Parkway, Suite 400, Schaumburg, IL 60173 USA
Administrative Office: Deutsch Quality Systems (India) Pvt. Ltd., Ground Floor, South Wing, Vaishnawi Tech Park,
5y. No.16/1 and 17/2, Bellandur Gate, Sarjapur Main Road, Ambalipura, Bengaluru - 560102 - India
The validity of this certificate can only be verified by the Qti-code.

### About **Us**

CODEPOINT powers efficiency, scalability, and innovation in project development, resource outsourcing, and data analytics. Our Shared Services model fuels growth, agility, and resilience, delivering smart, sustainable solutions that evolve with your business.



Our numbers speak volumes.







#### WANT TO BOOST PRODUCTIVITY, OR GAIN A COMPETITIVE EDGE?

We have the expertise and agility to propel you forward.

- Our approach is not one-size-fits-all.
- We understand that each organization is unique, with distinct goals, resources, and timelines and that's why we offer flexible cooperation models tailored to your specific needs.

### We - The Company

Our clients include world leaders in the IT, Schools/ Universities, Financial Services, and Trading Companies, as well as smaller independent software vendors and product houses.



#### **OUR STRENGTH**

- High preference on understanding your business objectives is our priority.
- Working with you to offer solutions that match your objectives is our motto.
- 70+ technology professionals.
- ▶ 100+ web and mobile applications designed and developed.

#### **PHYSICAL SECURITY & CONFIDENTIALITY**

- Advanced access control door locks to restrict any unauthorised access to the office.
- All confidential records are kept locked.
- Advanced firewalls are implemented to connect intranet & internet.
- Physical access to the development centre is restricted to office personnels only.
- ➤ All removable drives like USB, CD, DVD, etc., are disabled.
- Every system is protected through password and none other than the authorized user can work in the workstation.

### We - The Company

#### **OUR INFRASTRUCTURE**

- Three floors with advanced facilities
- Structured cabling with Cat6 cables
- > Firewall, Switches, Servers, Backup devices
- 3 concentric broadband lines with 150 Mbps each and Backup Internet connection of 40 Mbps with load balancers
- Portable storages for storing, sharing and backing up data
- Generator that provides 24 hours electricity backup
- Online UPS with four hour backup
- Latest IPB- PBX, for internal telephonic system
- Air-conditioned premises
- Intel Xeon server with redundant RAID Hard drives and redundant power supply
- Online server for backup
- Conference rooms with laptop & projector
- CCTV camera for security surveillance



#### **OUR KEYSTONE / STRATEGY**

- ➤ Flexibility, Reliability & Stability
- Attractive pricing and maintains International Standards
- Short-term or long-term partnership with customers
- Excellent Industry reputation for prompt delivery
- Highly experienced and technically capable teams
- Fully documented and high quality software deliverables

# Strategic Framework The CODEPOINT Model

Our approach is built on a multi-dimensional framework, engineered to transform shared services from a cost center into a competitive advantage. By tautomation, Al-driven workflow management, and real-time analytics, we ensure a seamless, high-performance operation that aligns with your long-term vision.



#### **Blueprint for Success**

- **Vision-Centric Design:** We collaborate with leadership to develop tailored strategies that enhance efficiency and maximize value.
- **Optimized Process Intelligence:** We identify key processes, evaluate success factors, and implement agile models for better performance.
- > Intelligent Resource Modeling: We create resource models that blend human expertise with AI-driven efficiencies for future readiness.

### Automation & Digital Acceleration: The CODEPOINT Advantage

The future of Shared Services is autonomous, intelligent, and data-driven. We integrate automation, AI, and digital tools to revolutionize workflow execution and unlock unprecedented efficiency.

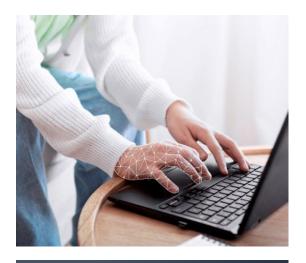
#### **Future-Forward Capabilities**



Al-Driven Process Automation: Enhancing efficiency through smart workflows and cognitive automation.



End-to-End Digitalization: Leveraging cutting-edge technology to create seamless, interconnected service



Global Scalability & Resilience: Future-proofing businesses with adaptable, scalable solutions that transcend geographical boundaries

### Maximizing Business Potential: The CODEPOINT Advantage

Our clients don't just optimize processes—they transform their businesses. By partnering with CODEPOINT, organizations experience:

- **Superior Operational Efficiency:** Enhanced productivity through intelligent automation and streamlined workflows.
- **Cost Optimization & Financial Agility:** Sustainable cost reductions without compromising service quality.
- **Enterprise-Wide Standardization:** Unified, best-in-class processes that drive consistency across functions.
- **Enhanced Business Continuity:** A resilient infrastructure that ensures uninterrupted service delivery in any scenario.
- > Scalability & Digital Maturity: Future-proof solutions that align with evolving business landscapes.

At CODEPOINT, our impact goes beyond process optimization—we enable businesses to transform, adapt, and scale efficiently.

Here are the key takeaways that highlight the value we bring to our clients.

Business Transformation Beyond Optimization
Efficiency, Cost Savings & Resilience
Future-Ready & Scalable Solutions



### Our Core Service Pillars

#### **Our Core Service Pillars**

We deliver impact through three primary service domains:

- **Enterprise Infrastructure & Operations:** The foundation of seamless service delivery, ensuring business continuity and scalability.
- **▶ Al-Powered Workforce & Talent Management:** Dynamic resource allocation, workflow optimization, and talent intelligence for next-gen performance.
- ▶ IT & Digital Ecosystem Management: Intelligent automation, data-driven decision-making, and workflow optimization for sustainable business transformation.





### Why **CODEPOINT**?

With a legacy of excellence and a forward-thinking approach, we don't just build Shared Services—we revolutionize them. Our methodology is shaped by decades of hands-on expertise, ensuring that businesses experience:

- **Implement Strategic Insight:** We don't just implement solutions; we architect the future of Shared Services.
- **Seamless Global Execution:** Our solutions scale effortlessly to meet the demands of a hyper-connected world.
- **Commitment to Continuous Innovation:** We stay ahead of industry trends, ensuring our partners always operate at peak efficiency.
- > Trusted Partnerships & Thought Leadership: As an active player in the global Shared Services ecosystem, we bring best-in-class strategies to our clients.



# Our **Domains**





E-COMMERCE



SCHOOLS/ UNIVERSITIES



HOSPITALS & CLINICS



RETAIL & DISTRIBUTION



SERVICE INDUSTRIES



BANKS & EXCHANGE HOUSES



WASTE MANAGEMENT & LOGISTICS

and more...

### Technical **Expertise**

#### **WEB APPS**

PHP, Codelgniter, Laravel, .NET MVC, .Net Core, Python, HTML5, CSS, JavaScript, Vue.js, Node.js

# MANUAL & AUTOMATION TESTING

JMeter, Burp Suite, Cypress, LambdaTest, SoapUI, Postman

# CLOUD SOLUTIONS & CLOUD INFRASTRUCTURE MANAGEMENT

Shared Web Hosting, AWS, MS Azure, Google Cloud

#### **MOBILE APPS**

Flutter, Android Mobile, Android PDA, iOS

#### **WEB APP SERVERS**

NginX, IIS, Apache, Kestrel

#### **CONTAINERIZATION**

Docker, Kubernetes, Docker Swarm

#### **DATABASE**

MariaDB, MySQL, PostgreSQL, SQL Server, SQLite, MongoDB

.NET MVC, .Net Core, C#,

Windows Server

#### IDE

VS Code, Zend Studio, NetBeans, Microsoft Visual Studio

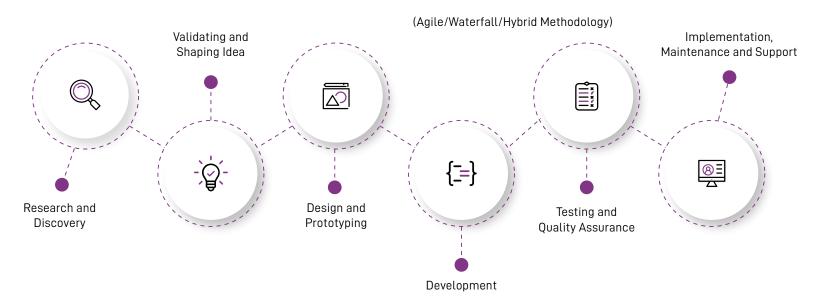
#### MICROSOFT APPS RICH INTERNET APPS

HTML5, Bootstrap, JavaScript jQuery, CSS, Vue.js



# Methodology





### Project Management Approach

At CODEPOINT Softwares, we follow a structured project management methodology tailored to client needs and project requirements. Depending on the scope, complexity, and nature of the project, we adopt Agile, Hybrid, or Waterfall methodologies to ensure efficiency, flexibility, and quality.



#### **Agile Methodology**

For projects requiring adaptability, iterative development, and continuous feedback, we implement Agile principles, ensuring rapid delivery and responsiveness to changes.



#### **Hybrid Approach**

For projects that require a mix of structured planning and iterative execution, we leverage a Hybrid methodology, combining the strengths of Agile and Waterfall to optimize efficiency and control.



#### Waterfall Methodology

For projects with well-defined requirements and sequential processes, we apply the Waterfall model to ensure a systematic and predictable workflow.

Our expertise in these methodologies enables us to deliver high-quality solutions while aligning with client expectations and industry best practices.





#### PROJECT & PRODUCT DEVELOPMENT

- Custom Software Development: Tailored solutions to meet unique business needs.
- Product Design & Development: From ideation to deployment.
- **Testing & Quality Assurance:** Ensuring high standards and performance.

#### **RESOURCE OUTSOURCING**

- **Staff Augmentation:** Expertise on demand for short-term or long-term projects.
- **▶ Managed Services:** End-to-end management of IT operations.
- Shared Services: Centralized, scalable, high-quality resource support for multiple clients.

#### **DATA ANALYTICS**

- **Data Mining & Modeling:** Extract valuable insights from your data.
- Predictive Analytics: Anticipate future trends and behaviors.
- **Power BI Solutions:** Transform data into actionable insights with dynamic dashboards.

With a focus on excellence and innovation, we offer a diverse range of services. Our **CODEPOINT** team combines technical expertise with a deep understanding of industry trends to deliver solutions that drive growth, efficiency, and user satisfaction.









ENTERPRISE SOLUTIONS

UI/ UX DESIGNING

WEB & APP DEVELOPMENT

WEB APPLICATION & EMAIL HOSTING

Whether you're embarking on a new project, enhancing existing systems, or seeking reliable hosting services, let us be your technology partner for success in this digital age.

Welcome to the realm of creativity and connectivity, where we harness the power of design, digital media, and strategic outreach to elevate your brand presence.

- Our dedicated team specializes in Graphic Designing, crafting visually captivating experiences.
- Our team of skilled designers and digital marketers collaborates seamlessly to craft visually captivating designs, devise compelling social media strategies, and create engaging digital content that resonates with your audience.
- Our expertise extends to Digital Publishing, where we transform ideas into immersive digital experiences, seamlessly blending content and technology to captivate audiences across diverse mediums.



GRAPHIC DESIGNING



DIGITAL PUBLISHING



INTERNET & SOCIAL MEDIA MARKETING

At CODEPOINT, we're not just creating designs or publishing content – we're crafting narratives, forging connections, and empowering your brand to thrive in the digital era.

### STAFF AUGMENTATION / OFFSITE RESOURCE OUTSOURCING

#### Need to scale your team or access specialized skills?

Look no further than CODEPOINT's staff augmentation and resource outsourcing solutions.



We understand the challenges of scaling teams and accessing specific expertise, which is why we offer a flexible approach to meet your needs. Whether you require short-term support for a project or seek long-term partnerships, our services provide you with the talent and resources precisely when you need them.

### Our Key Differentiators

#### **TALENT HIRING & WORKFORCE MANAGEMENT**

#### **End-to-End Workforce Management:**

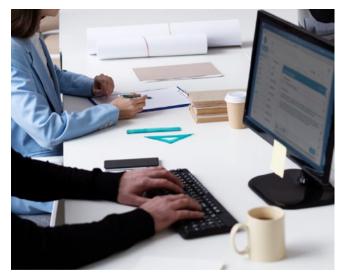
Recruitment, onboarding, training, performance tracking, and employee lifecycle management.

#### Compliance & Labor Law Adherence:

HR policies and payroll systems aligned with regional labor laws.

#### **Workforce Analytics & Reporting:**

Data-driven insights on productivity, attrition rates, and skill gaps.



#### PAYROLL STRUCTURING & ADMINISTRATION

#### **Automated Payroll Processing:**

Error-free salary calculations, benefits administration, and tax compliance.

Multi-Currency & Multi-Region Payroll Support:

Handle global workforce payments seamlessly.

Secure Digital Payslips & Expense Management:

Employees can access their financial details with ease.

Integration with Accounting & ERP Systems:

Ensuring financial accuracy and streamlined operations.

# Real-Time Payroll Audits & Compliance Management:

Reducing risks related to salary discrepancies and compliance issues.

# WORKSPACE REQUIREMENTS & INFRASTRUCTURE

#### **Smart Workspace Planning:**

Al-driven allocation of workspace based on usage and efficiency.

# End-to-End IT Infrastructure Setup & Management:

From hardware procurement to network security.

#### **Cloud & On-Premise Solutions:**

Scalable and secure solutions based on business needs.

#### **Security & Access Control:**

Implement biometric authentication, visitor management, and remote access solutions.

#### **Sustainable & Cost-Effective Solutions:**

Optimized resource allocation to reduce operational costs.



### Our **Key Differentiators**

#### **INTERNET CONNECTIVITY & DIGITAL ENABLEMENT**

#### **High-Speed Internet & Network Optimization:**

Ensuring seamless connectivity and minimal downtime.

#### **Secure VPN & Remote Work Solutions:**

HR policies and payroll systems aligned with regional labor laws.

#### Cloud-Based Collaboration Tools:

Integrated platforms for document sharing, virtual meetings, and project management.

#### Al-Powered Helpdesk & IT Support Automation:

Ensuring quick troubleshooting & issue resolution.

#### **Data Protection & Cybersecurity Compliance:**

Safeguarding business data from cyber threats with end-to-end encryption.

# WORKFLOW PROCESS OPTIMIZATION & OPERATIONAL ASSURANCE

#### **Business Process Automation (BPA):**

Automate repetitive tasks to improve efficiency.

#### **BI-Driven Decision Support Systems:**

Providing real-time analytics for data-driven decision-making.

#### **Integrated Workflow Management Tools:**

Streamline project management, approvals, and document processing.

#### **Performance Monitoring & Reporting Dashboards:**

Gain insights into team efficiency, cost-saving opportunities, and operational bottlenecks.

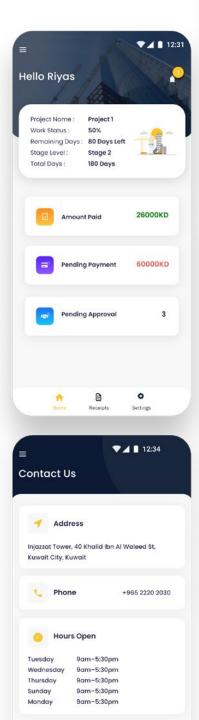
#### Regulatory Compliance & Risk Management:

Ensure all processes align with industry standards & audits.

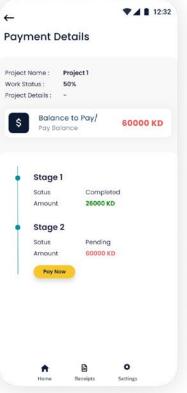


# Our Expertise In Mobile App









### Our **Products**



#### **TRACKMYSCHOOL**

A next generation integrated school management mobile application. Have attendance management, online exam, transport monitoring, school ERP Track my class feature, etc., for student, teacher and parent interaction.



#### **ELECTRONIC DOCUMENT MANAGEMENT**

Electronic Document Management System (EDMS) is designed to streamline and secure document-intensive processes for businesses. Hosted on AWS, it offers robust, scalable solutions for efficient document storage, management, and retrieval. Key features include full-text search, email integration, automated workflows, OCR capabilities, and detailed audit trails.



#### **HOMEDR [ONLINE DOCTOR CONSULTATION]**

Homedr is a virtual platform for patients to consult a doctor in a non-emergency situation. It provides basic healthcare and eliminates barriers such as distance, mobility, and time.



#### **VIRTUAL ACADEMIC MASTER**

A web based academic ERP system fully equipped to cater all the needs of an institution, right from the registration of the students till they move out from the institution, in an easy to use interactive interface.



#### **E-LEARNING PORTAL**

A collaborative and social portal for teachers & students to learn, communicate & share knowledge between themselves in an interactive way.



#### **Procurement & Inventory Management Solution**

Manage purchases and inventory flexibly at plant or warehouse level. Our solution automates the entire flow—from purchase requisition to stock issuance, including returns and stock-take—while providing precise reports for strategic decision-making.



#### TICKET/COMPLAINT MANAGEMENT

A system that manages complaints/tickets of customers in an efficient manner, keeping track of all entries such as faster responses, delays, and multi-user assignments.



#### TRANSPORT MONITORING SYSTEM

Provides live information on the location of school transportations, the distance travelled by each bus per day, the speed at which the vehicles travel, and the status of the bus (halt/ running/ stopped).

and more...



### Our **Projects**



#### PROCUREMENT MANAGEMENT SOLUTION

An integrated software solution designed to streamline and automate the procurement process of an organization while seamlessly managing the financial aspects related to purchasing. It handles centralized procurement effectively by consolidating the requirements from multiple departments of the organization. The solution is also capable of managing the department wise budgeting and vendor payment processing.



#### **BUDGET CONTROL SYSTEM**

The Budget Control System is a comprehensive financial management tool that oversees the budgeting process across all departments and branches of an organization. It accommodates both capital and operational expenditures, allowing departments to upload budget data, track spending, and create purchase orders (POs) within predefined budget limits. By integrating these functionalities, the system ensures cohesive financial planning and compliance across the entire organization.



#### **CUSTOMER SPENT ANALYTICS SYSTEM**

A sophisticated tool designed to monitor, analyze, and interpret transaction data from credit and debit card usage. It gathers data from various banking systems at fixed intervals, providing detailed insights into spending patterns, customer behavior, and financial trends and sends the details to the customers via automated emails.



#### **QUALITY OF SERVICE SYSTEM**

A digital tool that allows bank customers to provide feedback on their transactions by attending surveys. The survey link can be provided to the customers via SMS or QR code. This timely feedback helps the bank assess service quality, monitor employee performance, and identify areas for improvement, fostering a continuous enhancement of customer satisfaction and operational efficiency.



#### **CUSTOMER ONBOARDING APPLICATION**

A bank account opening application allows customers to conveniently open new bank accounts online without visiting a physical branch. The application aims to offer a seamless, user-friendly experience, minimizing the need for manual paperwork and branch visits, thereby accelerating the account opening process.

and more...



### Our **Projects**



#### **CUSTOMER EKYC**

The customers of the bank can update their KYC details thorough online platform without visiting the branch.



#### **SALARY AUTOMATION SYSTEM**

The system automates the salary disbursement of corporate customers of the bank. The corporate customers of the bank can upload the monthly salary details of their employees to the application. The system will process the salaries and debit the customer account and credit the employee account. The employee account can be within the bank or in any other bank. The system will initiate both within the bank transfers as well as swift transfers to other banks.



#### E-COMMERCE, POS & INVENTORY MANAGEMENT

A customizable yet powerful application to bring up any small scale to large scale businesses onto an e-commerce platform with integrated POS and inventory management system.



#### **BIOMEDICAL WASTE MANAGEMENT SOLUTION**

The system handles the segregation, collection, transportation, treatment, and disposal of waste generated by healthcare facilities, including contaminated materials like used needles and biological tissues. This system ensures waste is treated safely and effectively ensuring compliance with statutory health regulations.



### Our Expertise in Data Analytics & Power BI

We have successfully integrated data analytics and Power BI across various sectors, including waste management, logistics, and academics.

Here's how we've made an impact:



01

#### **WASTE MANAGEMENT**

#### **Optimization:**

Analyzing waste collection routes to reduce costs and improve efficiency.

#### **Predictive Data Analysis:**

Forecasting waste generationdepending on the typeof waste generated in the previous dates and plan route and collection accordingly.



02

#### LOGISTICS

#### **Route Optimization:**

Utilizing data to plan the most efficient delivery routes.

#### Fleet Management:

Monitoring vehicle performance and driver behavior to enhance operations.



03

#### **ACADEMICS**

#### **Student Performance Analytics:**

Tracking and predicting student success metrics.

#### Resource Allocation:

Optimizing the use of educational resources based on data insights.

### Our Expertise in Data Analytics & Power BI



04

#### **BANKING & FINANCIAL SERVICES**

#### Fraud Detection:

Implementing machine learning models to identify fraudulent transactions.

#### **Customer Segmentation:**

Analyzing customer data to create targeted marketing strategies.



05

#### **MONEY EXCHANGE & REMITTANCE**

#### **Forecasting & Predictive Analysis:**

Anticipating market trends and exchange rate fluctuations to help predict funding.

#### **Branch Management & Staff Efficiency:**

Enhancing operational efficiency through data-driven insights.

### Our Journey in Data Analytics & **Business Intelligence**

A few years ago, recognizing the emerging potential of Data Analytics (DA) and Business Intelligence (BI), we embarked on a journey to integrate these technologies across various sectors:







#### **Entering Academics**

Our initial foray into DA and BI involved enhancing educational outcomes through data-driven insights.

- Recognized the potential of Data Analytics (DA) & Business Intelligence (BI).
- Implemented solutions in educational institutions to track student performance and resource utilization.

#### **Expanding to Logistics**

We optimize logistics operations with advanced analytics.

- Developed logistics solutions to optimize supply chain operations.
- Focused on real-time tracking and predictive analytics to enhance efficiency.

# Diversifying into Banking & Waste Management

Improved fraud detection and customer segmentation for financial institutions and improved & optimized waste management processes respectively.

- Applied data analytics in the banking sector for fraud detection, customer insights, and performance metrics.
- Leveraged analytics in waste management to improve route planning and operational efficiency.

### Our Journey in Data Analytics & **Business Intelligence**

#### **CURRENT FOCUS**



#### **MONEY EXCHANGE AND REMITTANCE**

We focus on forecasting, predictive analysis, branch management, and staff efficiency.

- Implementing forecasting and predictive analysis for better branch management and staff efficiency.
- Utilizing AI to analyze exchange rates and plan pre-funding strategies.

#### **EDUCATIONAL INSTITUTES**

Providing advanced tools for managing educational processes:

- **Predictive Performance:** Anticipating student outcomes and providing early interventions.
- Intelligent Scheduling: Optimizing class schedules and resource allocation.
- Enhanced Security: Using AI to monitor and ensure campus safety.



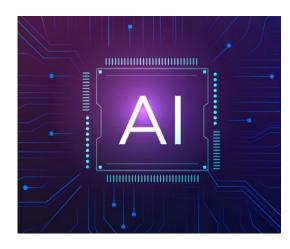
### Our Roadmap to Al Implementation

We are halfway through our roadmap to full AI integration, with predictive analysis and data analytics as the backbone.



# ENHANCED PREDICTIVE MODELING

 Improve accuracy and depth of predictive insights across all sectors.





# AI-DRIVEN DECISION MAKING

 Automate decision-making processes using advanced Al algorithms.



# RESOURCE PLANNING AND OPTIMIZATION

 Provide AI-based suggestions for resource allocation in educational and financial sectors.



# **EXCHANGE RATE ANALYSIS**

 Use AI to forecast exchange rates and optimize pre-funding in the remittance industry.



# AI-DRIVEN ANALYTICS FOR EDUCATIONAL INSTITUTES

- Enhancing student performance tracking and personalized learning.
- Streamlining administrative tasks with Al.
- Using data-driven insights to better allocate school resources.

### Success **Stories**

#### **EDUCATIONAL**

Improved student performance and resource allocation using data analytics.



#### LOGISTICS

Enhanced cost savings and operational efficiency with optimized routes and fleet management.



#### WASTE MANAGEMENT

Optimized waste collection routes and schedules.



## \*BANKING AND FINANCE

Enhanced fraud detection accuracy and customer targeting with advanced analytics.



#### \*REMITTANCE AND MONEY EXCHANGE SERVICE

Forecasted financial trends by leveraging predictive analytics for better exchange rate and improved branch and staff management.



\*Ongoing

## Our **Clients**

#### **FEW OF OUR CLIENTS**



BARCODE GULF KUWAIT



TRIVANDRUM INTERNATIONAL SCHOOL, INDIA



NATIONAL CLEANING COMPANY, KUWAIT



PFG GROUP AUSTRALIA



BURHAN TEC KUWAIT



RAJAGIRI PUBLIC SCHOOL, DOHA



AL KHAZNAH EST. KUWAIT



AL ALIA INTERNATIONAL SCHOOL, SAUDI



SEMAPHORE KUWAIT



JA BUSINESS WORLD



AL JERI HOLDING KUWAIT



MBEC KUWAIT



MODAL HOMES AUSTRALIA



LIMA PETROLEUM SERVICES (W.L.L)



TAMDEEN ENTERTAINMENT



KUWAIT GULF CIRCLE CO. W.L.L



INDIAN LEARNERS' OWN ACADEMY, KUWAIT



THE SCHOOL OF THE GOOD SHEPHERD, TRIVANDRUM

### Contact Us



#### Let's Build the Future Together

At CODEPOINT, we believe in creating solutions that don't just solve today's challenges but anticipate tomorrow's opportunities. Let's collaborate to redefine the way CODEPOINT drive business success.

**Precision. Performance. Progress** 

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NEAR ABU HAIL METRO STATION,
HOR AL ANZ - DUBAI, U.A.E

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